



PRM Customer Portal

The PRM Customer Portal allows a quick overview of your policy with PRM. View claims status, policy documents and even pay your premium all from the portal. The portal is

easy to use and very intuitive. This document explains everything you need to know about the capabilities of the PRM Customer Portal.

PRM Customer Portal URL <https://growerportal-prm.myagworks.com>



**PAY
PREMIUM**



**SET UP DIRECT
DEPOSIT FOR
INDEMNITEES**



**VIEW
POLICY
DOCUMENTS**



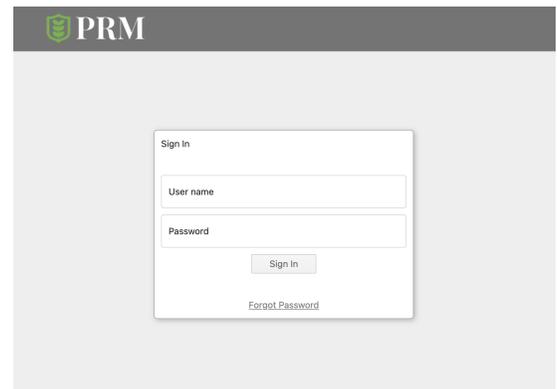
**SEE
CLAIM
STATUS**



**SUBMIT
NOTICE OF
LOSS**

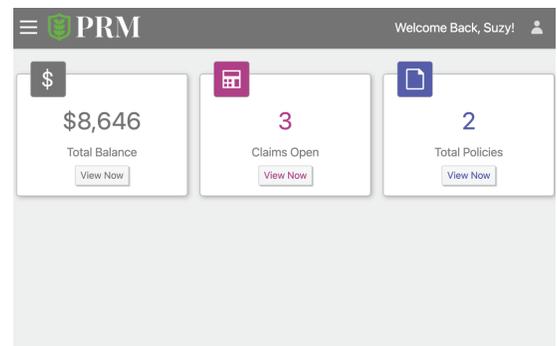
Account Creation

- 1 After signing with Precision Risk Management and we have your email address, you will receive an invite to the portal in your inbox.
- 2 You will be prompted to re-set your password.
- 3 Log-in using your email and new password.



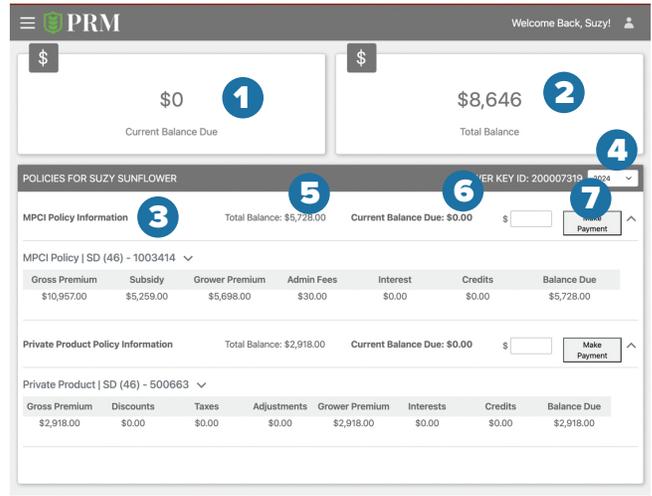
Home Screen

From the home screen you can navigate to any other screen: Premium Balance, Claims, Policies.



Premium Balance

- 1 Current balance due for next billing period
- 2 Total balance due for all policies in that year
- 3 All policies are stacked by category
- 4 Policy year selection
- 5 Total premium for that policy category
- 6 Current premium due for that policy category
- 7 Amount you want to pay of premium and button to start payment



Make an On-Line Payment

- 1 After clicking on Make a Payment, you will be re-directed to input banking information.
- 2 Input banking information, ensuring accuracy to prevent policy disruptions
- 3 Check "Agree and Enter Account" for consent.
- 4 Verify the payment amount, payment method, payment date, Company Name, and email are all correct.
- 5 Read and check box for terms and conditions.
- 6 Click "Make Payment" to finalize payment.

Enter a Payment Method

BANK ACCOUNT

Account Type: Personal / Business

Account #

Banking Type: Checking Account

Re-enter Account #

Name on the Account: Suzy Sunflower

Routing Number

Pay to the Order of

Routing Number: 123456789 | Account Number: 1000123456789

By selecting "Agree and Enter Account", you authorize the information you've provided on the above account to be used for creation of a charge to the account listed above. You also affirm that the information you provided is correct, that you are a signer on the account above and there are available funds to cover the amount of any transactions that you authorize.

Agree and Enter Account

Enter Account

Verify Payment

PAYMENT SUMMARY

1 Invoice: \$200.00

Payment Method: Enter

Payment Date: 6/12/2024

Payments confirmed before Wednesday, June 12, 2024 6:00 PM CST will be posted on Wednesday, June 12, 2024. Payments confirmed after Wednesday, June 12, 2024 6:00 PM CST will be posted on Thursday, June 13, 2024.

Company Name: Suzy Sunflower

Email: suzysunflower@gmail.com

By checking this box you agree to the terms and conditions stated above.

Terms and Conditions

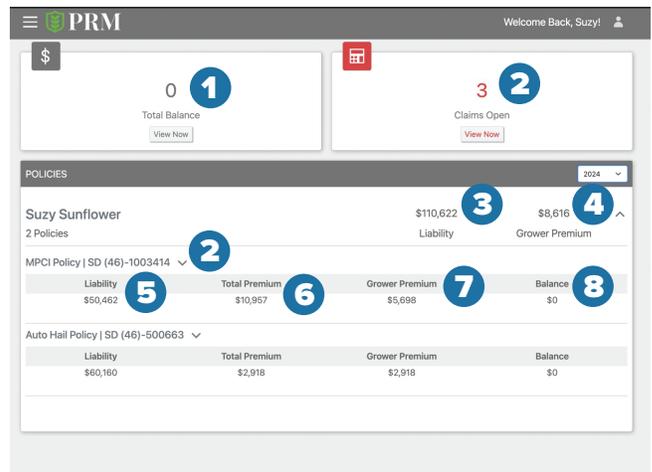
1. Erroneous Instructions. If we receive a payment instruction authorized by you and the instruction is erroneous in any way, we shall have no obligation or liability for the error.

2. Transaction Limitations. Please be aware that certain types of bank accounts have limits on the number of transactions.

Make Payment

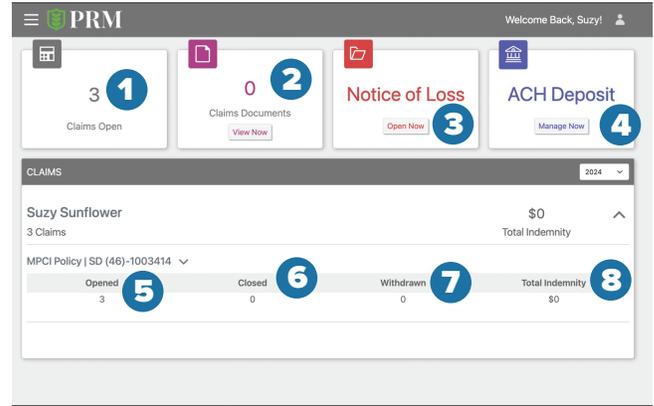
Policy Information

- 1 Balance due on all policies
- 2 Claims open on policies
- 3 Total liability of all policies
- 4 Total grower premium of all policies
- 5 Liability of single policy
- 6 Total premium of single policy including subsidy
- 7 Total grower premium of single policy
- 8 Premium due of single policy



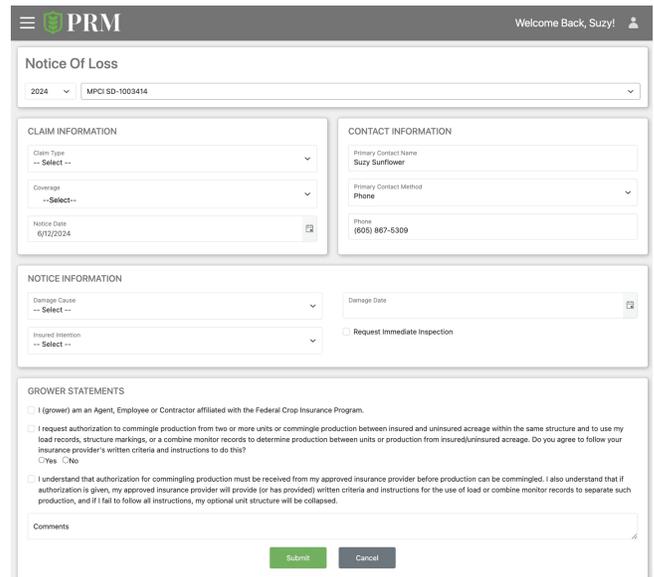
Claims

- 1 Total open claims
- 2 Total documents relating to claims with a redirect button to view
- 3 Notice of loss redirect
- 4 ACH deposit set-up for indemnity payments redirect
- 5 Total open claims
- 6 Total closed claims
- 7 Total withdrawn claims
- 8 Total indemnity owed for all claims



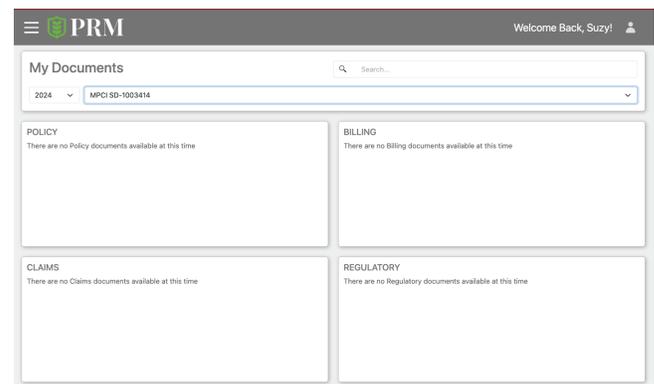
Notice of Loss

Growers have the ability to submit a notice of loss through the portal. If you need help, contact a Risk Management Advisor. Be aware of any notice of loss deadlines for your policy to not jeopardize any loss payments.



View Policy Documents

On this screen you can view and download all your policy documents



Set-up ACH Direct Deposit for Indemnity Payments

Function Coming Soon. Stay Tuned!

- 1** Add a new payment method or select other payment
- 2** Select which policies types you want paid with ACH payment
- 3** Click for direct deposit
- 4** Fill out rest of fields with bank account information

The screenshot shows the PRM (Professional Risk Management) interface for setting up ACH Direct Deposit. The page title is "ACH Deposit" and the user is logged in as "Suzy Sunflower". The form is titled "DIRECT DEPOSIT INFORMATION" and contains the following fields and controls:

- 1** A dropdown menu for "Add New Deposit" with "Suzy Sunflower" selected.
- 2** A dropdown menu for "Batch Type" with "-- Select --" as the current selection.
- 3** A radio button labeled "Direct Deposit" which is selected.
- Text input fields for "Account Name", "Physical Address", "Bank name", and "City".
- Text input fields for "Transit Number" and "Account Number".
- A dropdown menu for "State" with "-- Select --" as the current selection.
- A text input field for "Zip Code".
- A dropdown menu for "Account type" with "-- Select --" as the current selection.
- Buttons for "Submit" (green) and "Cancel" (grey).